



STORMWATER

Have you wondered what MS4 is and what we are here for?

WHAT IS MS4?

MS4 stands for Municipal Separate Storm Sewer System.

Under the 1987 Clean Water Act Amendments, the U.S. EPA developed new regulations to address storm water that might impact water quality. These new "Municipal Separate Storm Sewer System" (MS4) regulations were set up in two Phases dependent upon population and are enforced by the U.S. EPA.

The City of Saint Albans is a MS4 Phase II Community .

The 1999 Phase II regulation requires small MS4s in U.S. Census Bureau defined urbanized areas, as well as MS4s designated by the permitting authority, to obtain NPDES permit coverage for their stormwater discharges. Phase II also includes non-traditional MS4s such as public universities, departments of transportation, hospitals and prisons.

Phase II is intended to further reduce adverse impacts to water quality and aquatic habitat by instituting the use of controls on the unregulated sources of stormwater discharges that have the greatest likelihood of causing continued environmental degradation.

OUR MISSION

The MS4 department is committed to ensuring full compliance with the Clean Water Act requirements to ensure our local water resources remain free of harmful pollutants. Our goal is to educate the citizens of Saint Albans, school aged children, and businesses (including contractors and developers) on stormwater pollution prevention solutions and techniques to protect and to improve the quality of our most precious resource, water.

YOUR NEW MS4 ADMINISTRATOR

I am Elizabeth, the new MS4 Administrator for the City of Saint Albans. Stormin' Norman has moved on to the sweet land of retirement. I am excited to be here working for the City of Saint Albans.

A little about me I graduated from WVUIT in 2012 with a B.S. in Graphic Design. I have always had a great love for West Virginia and her environment. I am not from Saint Albans, I chose to live here for many great reasons. I look forward to working with you and hope you like the new stormwater newsletter!



Q & A

Have a question or concern? Detach and return this to
City of Saint Albans ATTN: Elizabeth Elswick/MS4
PO Box 1270 Saint Albans, WV 25177
or email ms4admin@stalbans.com

Name & Address: _____

Question or Concern: _____



CITY OF ST. ALBANS MUC ANNOUNCES CONVENIENT PAYMENT OPTIONS ARE NOW AVAILABLE!

PAY YOUR BILL THROUGH OUR WEBSITE WITH YOUR CREDIT OR DEBIT CARD!

VISIT OUR WEBSITE AT www.stalbansmuc.com

YOU WILL NEED TO SET UP AN ACCOUNT THE FIRST TIME YOU USE THE SYSTEM, SO BE SURE TO HAVE YOUR MUC ACCOUNT NUMBER READY.

YOU CAN OPT TO MAKE A ONE TIME PAYMENT OR HAVE A REOCCURRING PAYMENT EACH MONTH.

DON'T HAVE INTERNET ACCESS?

CALL OUR AUTOMATED SYSTEM AT 1-833-208-7483

AND MAKE YOUR PAYMENT OVER THE PHONE.
MAKE SURE YOU HAVE YOUR MUC ACCOUNT NUMBER READY.

**WITH OUR NEW CREDIT OR DEBIT CARD OPTIONS YOU CAN MAKE YOUR PAYMENT AT
YOUR CONVENIENCE! ANYTIME DAY OR NIGHT!**

A CONVENIENCE FEE OF \$1.50 WILL BE ADDED TO ALL CREDIT AND DEBIT CARD PAYMENTS.

DON'T HAVE A CREDIT OR DEBIT CARD? DON'T WANT TO PAY A FEE?
WE HAVE OPTIONS FOR YOU TOO!

SIGN UP FOR MONTHLY AUTOMATIC DEDUCTIONS! SIMPLY FILL OUT THE AUTOMATIC DEDUCTION AUTHORIZATION ON THE BACK OF THE BILLING STUB AND RETURN IT TO US WITH A VOIDED CHECK. WE WILL AUTOMATICALLY DEDUCT YOUR PAYMENT EACH MONTH FROM YOUR CHECKING OR SAVINGS ACCOUNT 1-4 DAYS BEFORE THE DUE DATE OF THE 20TH. YOU WILL STILL RECEIVE A BILL EACH MONTH SHOWING YOU THE AMOUNT TO BE DEDUCTED AND YOU NEVER HAVE TO WORRY ABOUT LATE FEES, WRITING ANOTHER CHECK OR PAYING A FEE FOR THIS SERVICE!

YOU CAN STILL PAY THROUGH YOUR BANK'S WEBSITE BUT BE SURE TO ALLOW 3-7 DAYS FOR PROCESSING. WHEN YOU HIT THE SEND BUTTON WE DO NOT AUTOMATICALLY RECEIVE YOUR PAYMENT. MAKE SURE YOUR ACCOUNT NUMBER AND PAYEE ARE CORRECT TO INSURE PROPER CREDIT TO YOUR ACCOUNT.

STILL WANT TO WRITE A CHECK? WE HAVE A DRIVE-THRU WINDOW OR IF YOU ARE PAYING AFTER HOURS WE HAVE A DROP BOX SLOT LOCATED AT THE DRIVE-THRU. PLEASE MAKE SURE TO WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK AND RETURN YOUR BILLING STUB WITH YOUR PAYMENT TO INSURE PROPER CREDIT TO YOUR ACCOUNT.

**SO WHAT ARE YOU WAITING FOR? TAKE ADVANTAGE OF THESE CONVENIENT OPTIONS
AND MAKE PAYING YOUR BILL EASIER!**

Security Deposits cannot be paid by credit or debit card – cash, check, or money order in office only.



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www.facebook.com/RainwaterWorx

